

## **Verifi P2000 User Manual.pdf**

Page 2: Manual oriented for on-screen viewing.  
Pages 3-4: Manual oriented for double-sided printing.

Rev B - May 2021



# P2000 FINGERPRINT READER

by Zvetco  
Casselberry, Florida, USA



### INSTALL DRIVER BEFORE PLUGGING INTO YOUR PC!

This device is not plug and play. Install the driver according to the enclosed steps *before* plugging into your computer. Administrator privileges and Windows PIN are required for install.

### TROUBLESHOOTING TIPS

REV B - MAY 2021

- Windows may ask for your PIN after first login with fingerprint.
- The message "Your device is having trouble recognizing you" is almost always a false positive generated by Windows and not your reader.
- Connect reader directly to your PC, not through a USB hub.
- Keep sensor clean with a little rubbing alcohol and microfiber cloth.
- If your reader becomes unresponsive, adjust Power Management options:
  1. Open Windows Device Manager
  2. Right-click "AuthenTec Inc. AES2550" under "Biometric Devices"
  3. Select "Properties"
  4. Open "Power Management" tab (visible to admins only)
  5. Uncheck "Allow the computer to turn off this device to save power"
  6. Click "OK"

### VERIFI by ZVETCO

489 SR 436 #109, Casselberry, FL 32707 USA



## How can we help?

We know you'll love your Verifi P2000 Fingerprint Reader as much as we do. But we understand not every system is the same, and you might need additional support to get you up and running. No problem. We're here to help!

Our USA-based team has supported thousands of our fingerprint readers across the globe. Reach out to us today if you need any help at all. You'll be glad you did!

(407) 567-7360

Mon-Fri, 9am-7pm EST

[support@verifisafe.com](mailto:support@verifisafe.com)

365 days a year

[verifisafe.com](http://verifisafe.com)

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USA SUPPORT



## How to Setup Your Verifi P2000 Fingerprint Reader

### INSTALL DRIVER

See included disc or download from [verifisafe.com/downloads](http://verifisafe.com/downloads).

1. Double-click "Verifi P2000 Driver Installer (Windows10 XXbit).msi" to run the installer.
2. Click "Next" on the "Welcome to the AuthenTec WinBio Fingerprint Software Installation Wizard" screen.
3. Click "Next" again to install the driver.
4. Click "Finish" when you see the message "AuthenTec WinBio Fingerprint Software XX-bit has been successfully installed."

### PLUG IN DEVICE

5. Plug the Verifi P2000 Fingerprint Reader into your USB port.

### ENROLL FINGERPRINT

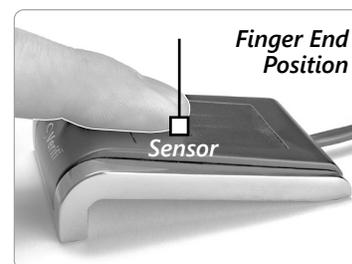
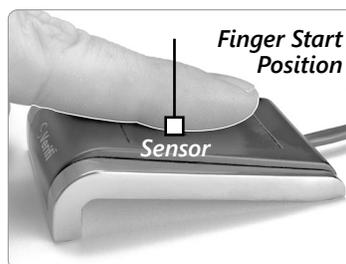
6. Press Windows Key + "I" to access Windows Settings.
7. Click "Accounts."
8. Click "Sign-in options" in the left side column.
9. Click "Windows Hello Fingerprint" on the right.
10. Click "Set up."
11. Click "Get started."
12. Enter your PIN and click "OK".
13. Follow the on-screen instructions to "Swipe your finger on the fingerprint sensor." See "Proper Fingerprint Enrollment" (next page).
14. Press "Close" when you see "All set!"

### TEST FINGERPRINT

15. Press Windows Key + "L" to logoff your system.
16. Swipe your finger down across the fingerprint reader to logon.

**CONGRATULATIONS! Your fingerprint reader has been installed!**

## Proper Fingerprint Enrollment



**Fingerprint verification performance depends upon how well you enroll your fingerprint.**

When enrolling fingerprints, be sure your **finger remains flat** on the fingerprint reader. As you slide your finger down and across the sensor, **maintain uniform pressure and speed.**



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WINDOWS



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**FINGERPRINT READER  
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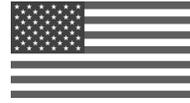
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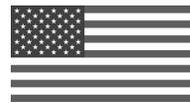
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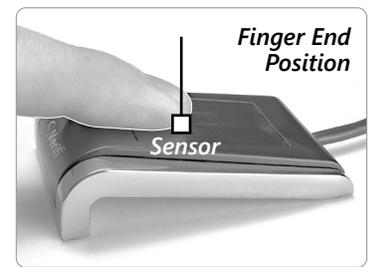
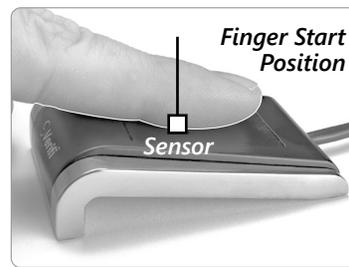
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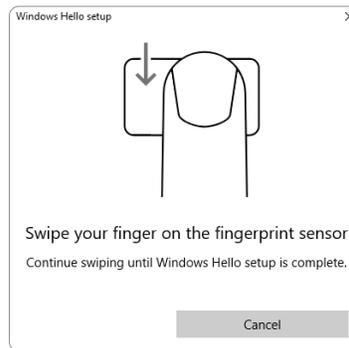
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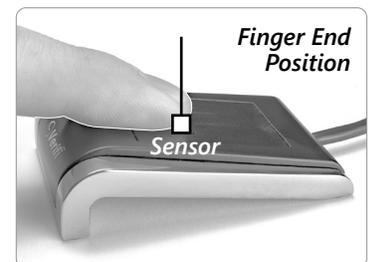
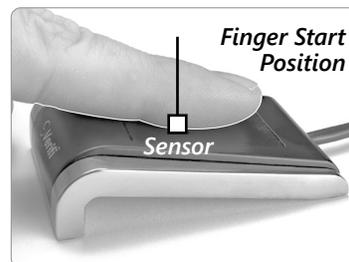
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